



SATURN FASTNERS®

An Acument™ Global Technologies Co
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July 28, 2009

Dear Valued Customer,

We would like to take this opportunity to announce the retirement of Wanda Tackett commencing July 31, 2009. Wanda has been a member of the Saturn Fasteners' team since 1990. Her 20 plus years of service will be greatly missed by both her colleagues and customers, who valued her dedication, support, and overall kindness.

I'm confident I can speak for Wanda in saying she will miss all of you who have become like friends to her over the years. Certainly, we at Saturn Fasteners will greatly miss her as well.

As we go forward we want to identify to you the new allocation of her customer accounts so as to make the transition as seamless as possible for you. These accounts are being assigned to highly experienced Saturn Senior Sales Representatives here in Burbank. They will be contacting you personally by phone or email, to introduce themselves over this next week or so. These Sales Representatives are looking forward to building a new partnership with you, and meeting or exceeding the high benchmark for service that Wanda had established in the past.

Saturn Fasteners is committed to meeting all of your fastening needs. So when immediate backup is needed, please do not hesitate to contact Anna De La Cruz, Sales Manager (e-mail address adelacruz@acument.com) or send your quote request via fax to 818-846-0003.

We sincerely appreciate the opportunity to serve you, and we would like to sincerely thank you for your continuing business.

Please join us in wishing Wanda much happiness and enjoyment in all of her future leisure endeavors.

Sincerely,

Scott Plantinga

Plant Manager